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# Genesys Predictive Engagement Release Notes

Genesys Predictive Engagement Plugin for Workspace Desktop Edition

5/11/2026

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## Contents

- [1](#)
- [2 November 09, 2018](#)
- [3 More Release Information](#)

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- 
- New in this release

November 09, 2018

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- Deployment features
- Genesys Predictive Engagement Plugin for Workspace Desktop Edition Version 9.0.001.01

More Release Information

[Other Genesys Resources](#)

[Legal Notices](#)